

Mawa Keita

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PROFESSIONAL SUMMARY

Results-driven Health IT professional with 13+ years of experience specializing in Electronic Health Record (EHR) systems, healthcare technology training, and clinical workflow optimization. Recognized for driving system adoption, enhancing training programs, and serving as a trusted liaison between IT and clinical teams. Awarded BlueNovo 2022 Pinnacle Employee of the Year for outstanding contributions to healthcare technology implementation and support.

CORE COMPETENCIES

- EHR System Implementation & Optimization
- Clinical Applications Training & Facilitation
- Healthcare IT Consulting
- Workflow Process Improvement
- Project Management & Stakeholder Engagement
- Data Analysis & Reporting
- eClinicalWorks Expertise
- Training Material Development (Guides, Videos, Cheat Sheets)
- Access & Security Management

PROFESSIONAL EXPERIENCE

Clinical Application Training Specialist

Archwell Health | Jul 2024 – Present

- Design and deliver training programs for clinical staff on EHR systems, ensuring smooth adoption and optimized workflows.
- Serve as a liaison between IT, clinical operations, and training teams to communicate system changes and best practices.

- Create user documentation, quick-reference guides, and learning tools to support ongoing staff development.

Health IT Consultant

Acrivos Health | Sept 2025 – Oct 2025

- Conducted targeted workflow analysis and improved provider documentation efficiency.
- Implemented and trained eClinicalMobile with speech recognition to expand flexible, real-time documentation.
- Served as the liaison between clinical teams and leadership on streamlining registration and lab-lookup processes to reduce operational friction and improve usability.
- Create user documentation, quick-reference guides, and learning tools to support ongoing staff development.

Health IT Consultant & EHR Subject Matter Expert (SME)

BlueNovo | Jul 2021 – May 2023

- Led EHR implementations, configurations, and training for healthcare clients nationwide.
- Provided post-go-live support, troubleshooting, and workflow optimization.
- Integrated third-party applications and interfaces to enhance system performance.
- Award: 2022 Pinnacle Employee of the Year for exceptional contributions.

Health IT Consultant & System Build Specialist

BlueNovo | Oct 2020 – Jul 2021

- Built and configured EHR systems tailored to client needs.
- Collaborated with providers to streamline workflows and improve patient care efficiency.

EHR System Administrator

Bedford Stuyvesant Family Health Center | Aug 2018 – Aug 2020

- Managed day-to-day EHR operations, ensuring system availability, security, and compliance.

- Resolved application-related issues and coordinated with vendors on technical problems.

Clinical Workflow Specialist

Privia Health | Jan 2017 – Sep 2017

- Delivered classroom and on-site training on EHR systems and clinical workflows.
- Developed training curricula, workbooks, and job aids for providers and staff.

Implementation Associate

Privia Health | Mar 2015 – Dec 2016

- Coordinated EHR and billing system implementations from planning to go-live.
- Trained physicians and staff, managing multiple concurrent projects.

Software Education Specialist / Training Specialist

eClinicalWorks | Aug 2011 – Mar 2015

- Delivered client-site training for providers and staff nationwide.
- Created educational content and led presentations at user conferences.

Intern

Memorial Hermann Health System | Aug 2011

- Assisted IT and project teams in EHR setup, data entry, and workflow support.

EDUCATION & CERTIFICATIONS

The University of Texas at Austin – B.A., Biology

Certification: Health Information Technology Management and Exchange Specialist

AWARDS

BlueNovo Pinnacle Employee of the Year (2022) – Recognized for innovation, collaboration, and measurable client impact.